

Status of 2005 Strategic Health Initiatives

INITIATIVE	STATUS	RESULTS	ISSUE MEMO #
Disease Management (DM) <u>Deliverable:</u> Determine whether current DM programs are appropriately focused or should be enhanced and/or re-focused.	On-going	2005 Member Satisfaction Survey, HEDIS, and other quality measures indicate improved management of most prevalent diseases of members. Staff continues to monitor DM program results to evaluate the effectiveness and to identify performance expectations.	1
High-Intensity Case Management (HICM) <u>Deliverable:</u> Determine the feasibility of expanding the use of HICM programs by CalPERS health plans.	On-going	Staff continues to review results of health plans' existing programs and Blue Shield's pilot program which indicates preliminary estimated per case savings of \$7,103. In 2006 there were some rate savings from HICM programs.	2
Member Engagement <u>Deliverable:</u> Develop a proposal for a focused health-related member engagement activity in partnership with the CalPERS Public Affairs Office.	Completed	Implemented enhancements to CalPERS web-based Health Plan Chooser Tool during 2005 Open Enrollment period and rolled out CalPERS Health Wallet pilot in September 2005.	4
Member Incentives <u>Deliverable:</u> Recommend potential member incentive pilot programs guided by our research.	On-going	In coordination with Blue Shield, staff continues to monitor Blue Shield's <i>Healthy Lifestyle Rewards</i> pilot program and explore ways of increasing member participation and measuring health outcomes. Staff will also work with all of our contracting health plans to develop member incentive pilot programs that are specific and measurable.	5
Centers of Expertise (COE) <u>Deliverable:</u> Develop an evaluation process and timeline for identifying procedures and facilities that might be appropriate as COE.	Completed	Re-evaluated original initiative deliverable. Health plan partners plan to implement bariatric COEs in 2006. Staff will discuss joint replacement surgery COEs with Blue Shield and Western Health Advantage during the 2007 rate development process. Staff will provide periodic reports to the Board as additional COE networks are added to our health program.	3
Telemedicine <u>Deliverable:</u> Determine whether telemedicine would provide a cost-effective method for improving healthcare access and clinical outcomes for members in underserved rural areas.	On-going	Blue Cross telemedicine pilot program will provide selected PERSCare and PERS Choice Basic plan members with services through an open access network delivery system beginning January 1, 2006.	6